

# Our HEART Values:



## HONEST

We are authentic.

We are open & transparent in our actions & words.



## EFFICIENT

We accomplish more together.

We work hard every day to improve services, efficiency and value for money.



## ACCOUNTABLE

We own our actions.

We all take responsibility for delivering excellence.



## RESPECTFUL

We embrace difference.

Residents, colleagues and our partners are at the heart of all we do.



## TRUSTWORTHY

We do what we say we will.

We can be relied upon to keep our promises.