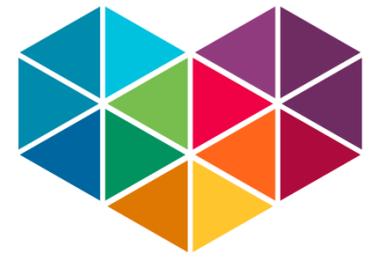


Our HEART Values:



HONEST

We are authentic.

We are open & transparent in our actions & words.



EFFICIENT

We accomplish more together.

We work hard every day to improve services, efficiency and value for money.



ACCOUNTABLE

We own our actions.

We all take responsibility for delivering excellence.



RESPECTFUL

We embrace difference.

Residents, colleagues and our partners are at the heart of all we do.



TRUSTWORTHY

We do what we say we will.

We can be relied upon to keep our promises.